



# IN-HOUSE CUSTOMER SERVICE

*Pacific HVAC Engineering offer a wide range of in-house services for our clients.*

Our team of experts complete OEM training on all equipment and provide a direct line of support to all clients during installation and the DLP. We are the certified repairer for all of our equipment, offer detailed and comprehensive service packages and full commissioning platforms.

Technical support through on site visits provides customers with face to face service by technicians with precise knowledge of the equipment, to ensure customer satisfaction.

Our National Service team are contactable via 1300 664 506 or via [service@pacifichvac.com](mailto:service@pacifichvac.com).

## BENEFITS OF IN-HOUSE SERVICES

- Fully licensed and qualified technicians
- Reliable, professional and knowledgeable service team
- Fast 24 hour service response and support
- Trouble free technical support via 1300 664 506
- Direct line of contact to all equipment manufacturers
- 12 month maintenance during DLP (optional extensions for 24, 36, 48 and 60 month packages)
- Technical support for system de-assembly and re-assembly for hard to access plant rooms
- Ability for remote monitoring of equipment via web based systems

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**PACIFIC  
HVAC**  
ENGINEERING

**PACIFICHVAC.COM**

- ☎ 1300 664 506 (AU)
- ☎ 0800 100 326 (NZ)
- ✉ [info@pacifichvac.com](mailto:info@pacifichvac.com)